

## **Terms and Conditions for SMS Communication**

By opting in to receive SMS communications from QUANTRAX CORPORATION ("we," "us," or "our"), you agree to the following terms and conditions.

Program Description: you may receive text messages from QUANTRAX CORPORATION containing passcodes that must be used for two factor authentication to gain full access to the system.

- **Consent to Receive SMS-** By providing your mobile phone number, you consent to receive SMS messages from QUANTRAX CORPORATION related to two factor authentication process. Message frequency may vary based on your login attempts.
- **Message and Data Rates-** Standard message and data rates may apply depending on your mobile carrier and plan. You are responsible for any charges incurred for receiving SMS messages.
- **Opting Out-**You may opt out of receiving SMS messages at any time by replying with "STOP" to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number. Please note that opting out may affect your ability to receive certain types of communications.
- **Help and Support-** If you need assistance or have questions about our SMS service, reply with "HELP" to any SMS message you receive, or contact our customer support team by creating a ticket at [quantrax.kayako.com](https://quantrax.kayako.com).
- **Privacy-** Your mobile phone number and other personal information will be handled in accordance with our Privacy Policy, available at [Privacy Policy](#). We do not sell or share your phone number with third parties except as required by law.
- **Changes to Terms-** We may update these terms and conditions from time to time. Any changes will be effective when we send a new SMS message or update our terms on our website. Your continued use of the SMS service constitutes acceptance of the revised terms.
- **Liability -** QUANTRAX CORPORATION is not responsible for any delays or failures in the delivery of SMS messages due to issues with your mobile carrier or other technical problems. By opting in, you acknowledge that you have read, understood, and agree to these terms and conditions.

## **Privacy Policy**

We will not share your SMS opt-in information with any third party for any reason other than deliver the passcodes required to gain access to the system. However, we may share your personal data, including your SMS opt-in or consent status, with third parties that assist us in providing messaging services, such as platform providers, phone carriers, and other vendors involved in delivering text messages.